

## SYNC - SUPER YACHTING NAUTICAL CAREERS STEP UP COURSE (ADVANCED STEWARDESS COURSE)

Highly anticipated 4 day in-house course offering experienced stewardesses the opportunity to fully grasp the intricacies of stepping up into a leadership role in the Super Yachting industry, making the transition easier we will equip you with templates, checklists and cheat sheets and a few exciting added bonuses, held by an instructor who is still an active Chief Stewardess in the industry,

- Below is a brief description of what we will be covering...
- Leadership and Management Skills
- The role and expectations of a Second/Head/Chief
- Interviewing process
- Building your perfect interior team
- Managing of interior schedules and rotas
- Handling of suppliers and chandlers
- Standing Orders
- Crew agencies
- Provisioners along with contacts
- Service training for your team
- Styles of service
- Wine and champagne service
- Wine and Food pairing
- Cigar presentation/care and service
- Communication with Head chef
- Wine provisioners & WSET breakdown
- Popular cocktails and beverage cheat sheets
- Table setting themes and weekly planners
- Storage of wine
- Building food and wine menus for guest
- New build knowledge
- Managing of shipyard season
- Breakdown of boat show/showings knowledge
- Crossing preparation & Stowing knowledge
- Brief breakdown of Purser tasks you may be required to know.
- Customs
- Visa do's & don'ts
- Budgets
- Guest Outings and activities
- Muster duties
- Reservations at popular locations

If you would like to find out more please request a detailed breakdown of the course by emailing info@synctraining.co.za